Samsung Pay FAQ

Q. What is Samsung Pay?

Samsung Pay is a very fast convenient, secure mode of payment using the latest technology – MST & NFC at almost all retailers in Unites Arab Emirates (UAE),

Q. How does Samsung Pay work?

Initiate the Samsung Pay app on your Samsung device and add your Ajman Bank Card (MasterCard – Debit & Credit card) by adding the card manually or by scanning it and authenticating with your 4 digit device pin. You can then start secure transaction by placing your device close to the Point of sale terminal

Q.Which devices support Samsung Pay?

Samsung Pay supports Gear Sport, Gear S3, Galaxy S9, S9+ , Galaxy Note 8, S8, S8+, Galaxy S7, S7 edge, Galaxy A8 (2018), Galaxy S6 edge+, Galaxy Note5 ,Galaxy A3 (2017), Galaxy A5 (2016/2017), Galaxy A7 (2016/2017)

Q.Which Ajman Bank card can I register on Samsung Pay?

You can register any Mastercard debit or credit card on Samsung Pay

Q.Why should I use Samsung pay instead of my plastic card?

It's the most simple, convenient way to make the payment without carrying the physical card

Q.How secure is Samsung Pay?

Samsung Pay uses Tokenization, a Secure Environment, and Samsung KNOX to secure your payment information. Additionally, you verify either your fingerprint or a 4-digit PIN when making purchases.

Q.What should I do if my device is lost or stolen?

If your device is lost or stolen, you can use Samsung's Find My Mobile service to Lock Samsung Pay (remotely disable) or to Wipe Samsung Pay (remove all the payment cards registered onto your device).
Please visit

https://findmymobile.samsung.com

for further information.

For more information on Samsung Pay, kindly visit the following site:
https://www.samsung.com/ae/samsung-pay/