## Digital Onboarding Campaign Terms & Conditions

- Customers who have applied for Ajman Bank Credit card through Ajman Bank Digital Connect Application directly after receiving the bank's promotion campaign through social media are eligible for the Welcome Bonus of AED 500/-
- Customers must have a retail spend of minimum AED 3,000 in the first 60 days from the date of card booking to be eligible for the Welcome Bonus.
- Customers applying through any other channels are not eligible for this offer.
- > Only new to Bank customers are eligible for the welcome bonus.
- Eligible spends categories: All retail spends (transaction codes 040, 320, 340)
- Cash advance, Easy Cash, Balance transfers, Installment Payment Plans, refunds, reversals and transactions through Ajman Bank Mobile Banking will not be considered as eligibility for the minimum spend.
- Spends made on Supplementary Cards attached to the qualifying Cardholder will be included towards determining the total qualifying spends. Reversals, refunds or disputed purchases during the offer period will not be included in the qualifying spend
- If customer has multiple eligible credit cards, the cumulative spends of AED 3,000 on each eligible card will be considered.
- Welcome Bonus will be credited within 150 days from the date of card booking.
- Ajman Bank reserves the right to disqualify the Cardholder from the benefits of the campaign if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the campaign or otherwise by use of the Card
- Card should be in active status for welcome bonus pay-out.
- Customers whose card is cancelled or terminated for any reason is not eligible for the offer
- Bank's decision with regard to Customer eligibility will be final and binding.
- The Bank reserves the right to cancel the credit card and disqualify the customer from the campaign if any misrepresentation, inaccurate information, or false declaration is identified during the application process.
- Customer data collected during this campaign will be used solely for the purpose of campaign execution and reporting. The Bank strictly adheres to confidentiality and data protection standards.

- The Bank reserves the right to modify, suspend, or cancel the campaign by providing the customers with 60 days' prior written notification before any changes take place.
- These terms and conditions are in addition to the Key Facts Statement and Cards Terms and Conditions published on our website <u>www.ajmanbank.ae</u>
- In the event of any disputes regarding eligibility or campaign benefits, customers may contact the Bank complaints unit via phone 600555522 or info@ajmanbank.ae. Disputes will be resolved in line with the Bank's Complaint resolution policy.